



**careline**  
SOUTH SOMERSET

THERE FOR YOU



- Help 24 hours a day  
365 days a year
- Peace of mind for  
independent living

FREEPOST RSKT-ZSBZ-YBZA,  
CARELINE SERVICES,  
SOUTH SOMERSET DISTRICT COUNCIL,  
PETERS HOUSE,  
PETERS WAY,  
YEOVIL BA20 1AS

For more information or to  
arrange a demonstration,  
please contact:

Freepost RSKT-ZSBZ-YBZA,  
Careline Services,  
South Somerset District Council,  
Peters House, Peters Way,  
YEOVIL BA20 1AS

**01935 479815**

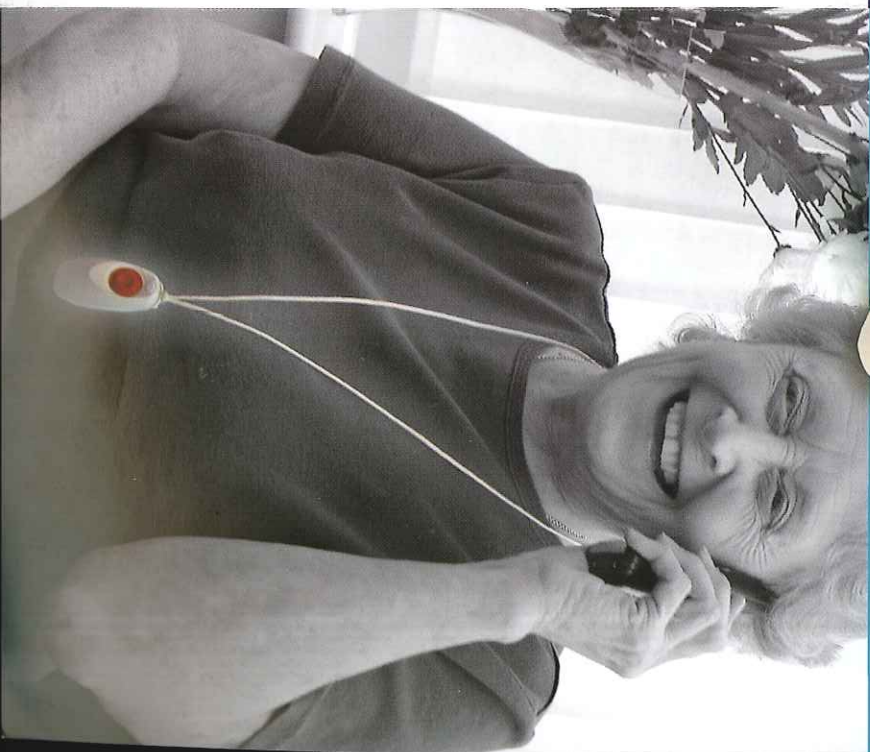
[www.southsomerset.gov.uk/careline](http://www.southsomerset.gov.uk/careline)  
[careline@southsomerset.gov.uk](mailto:careline@southsomerset.gov.uk)

2

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# Help is at hand – every day and night of the year

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SOUTH SOMERSET

- Help 24 hours a day  
365 days a year
- Peace of mind for  
independent living



## Peace of mind

With Careline, you know that help is there for you if you need it, 24 hours a day, 365 days a year.

Through this peace of mind you can actually enjoy the independence of living in your own home, secure in the knowledge that emergency help or advice is available at the push of a button, without the need to get to the phone.

Within seconds, you can be in direct contact with our friendly team of advisors, all of whom are fully-trained to respond to calls from those in need. Their experience comes from handling thousands of calls a year from the elderly and frail, those living with disabilities or convalescing, the young and vulnerable, and those working or living in isolation.

## Easy to wear

All you have to do is choose whether to wear your personal Careline alarm as a pendant or a wristband.

## Comfort calling

We also offer a comfort calling service to our clients. For a small charge we will call you on a regular basis if, for example, you are unwell or returning from hospital.

## Smoke and Carbon Monoxide Detectors

At additional cost we can also provide smoke and carbon monoxide detectors that can be linked to your Careline unit if required.

## How it works

Your Careline alarm is very easy to use. It consists of a small base unit which plugs into an electric socket and telephone line, and a pendant alarm which you can either wear around your neck or on your wrist. Just press the red button on your wristband or pendant alarm and you're through to one of our friendly operators within seconds.

### Step 1

When you press the red button on your pendant or wristband alarm, your base unit will pick up the signal and connect you immediately to our 24-hour response team.

### Step 2

One of our operators will take your call and call for help for you, either contacting your nominated key holder or the emergency services if you need them.

### Step 3

Then help will be with you as soon as possible, and it's as simple as that.

Charges available on request.

## Free demonstration at home

If you'd like to know more we can arrange a free, no-obligation demonstration in your home. If you decide to go ahead, we can connect you there and then.

To arrange a demonstration – totally without obligation, complete this slip and return it to the FREEPOST address as shown overleaf.

Name: .....

Address: .....

Post Code: .....

Tel: .....

Is this your permanent residence?

If not, please fill in your permanent address below:

Address: .....

Post Code: .....

Tel: .....

Where did you obtain this leaflet?

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